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ANALYZING GREEN PURCHASING BEHAVIOR OF TURKISH AND PERSIAN CONSUMERS¹

Sara MOSAVICHECHAKLOU²

Zehra BOZBAY³

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ABSTRACT

Keywords: Green Purchasing Behavior, Antecedents of Green Purchasing Behavior, Turkish Consumers, Persian Consumers

JEL Codes: M3, M31

Consumers being conscious about environmental issues tend to have favorable attitude to green purchasing. Offering eco-friendly products and services should be a good strategy for all companies wishing to provide competitive advantage in the marketplace. In the literature, a number of factors accepted as the antecedents of green purchasing behavior and this study examined eight factors of them. It is predicted that the factors which have an effect on the green purchasing behavior are different between the consumers having different nationality due to cultural differences. The purpose of this study is to determine the differences between both the antecedents of green purchasing behavior and green purchasing behavior of Turkish and Persian consumers. According to the results, differences are found between some antecedents of green purchasing behavior as environmental knowledge, social influence, environmental concern, perceived seriousness of environmental problems, concern for self-image, and green purchasing behavior of Turkish and Persian consumers.

TÜRK VE İRANLI TÜKETİCİLERİN YEŞİL SATIN ALMA DAVRANIŞLARININ

ANALİZİ

ÖZ

Anahtar Kelimeler: Yeşil Satın Alma Davranışı, Yeşil Satın Alma Davranışının Öncülleri, Türk Tüketiciler, İranlı Tüketiciler

> JEL Kodları: M3, M31

Çevre sorunları hakkında bilinçli olan tüketiciler, yeşil satın almaya yönelik olumlu bir tutum sergileme eğilimindedirler. Çevre dostu ürün ve hizmet sunmak, pazarda rekabet avantajı sağlamak isteyen tüm işletmeler için iyi bir stratejidir. Literatürde yeşil satın alma davranışının öncülü olarak kabul edilen birçok faktör olup bu çalışmada sekiz öncül incelemiştir. Yeşil satın alma davranışı üzerinde etkisi olan faktörlerin kültürel farklılıklar nedeniyle farklı milliyetlere sahip tüketiciler arasında farklı olduğu tahmin edilmektedir. Bu çalışmanın amacı, Türk ve İranlı tüketicilerin yeşil satın alma davranışlarının öncülleri ve yeşil satın alma davranışları arasındaki farklılıklarının belirlenmesidir. Elde edilen sonuçlara göre, Türk ve İranlı tüketicilerin yeşil satın alma ciddiyeti, kişisel imaj kaygısı ve yeşil satın alma davranışı gibi yeşil satın alma davranışı öncülleri arasında farklılıklar bulunmuştur.

Turkish Journal of Marketing Vol.:5 Issue:1 Year: 2020 pp. 37-58 Bu makale, araştırma ve yayın etiğine uygun hazırlanmış ve Tiberticate intihal taramasından geçirilmiştir.

¹This study is derived from Sara Mosavichechaklou's master thesis called "A Comparative Study towards the Green Purchasing Behavior of Turkish and Persian Consumers".

²Istanbul University, Social Science Institute, Master of Marketing, <u>srmsv1225@gmail.com</u>, <u>https://orcid.org/0000-0002-5107-1015</u> ³Corresponding Author; Assoc. Prof., Istanbul University, School of Business, Department of Marketing, <u>zehrat@istanbul.edu.tr</u> <u>https://orcid.org/0000-0002-2728-8003</u>

1. INTRODUCTION

Environmental issues are one of the most critical concepts for sustainability of human being in the world. The negative effects of the environmental problems are increasing in the world and the consumers tend to buy green products in order to prevent environmental damage. Green markets are carrying opportunities for gaining competitive advantage. Thus, it is very important for companies to understand consumers' preferences and green purchasing behavior.

Green marketing is planned marketing activities that cover the process starting from the design of environmentally friendly products to the after-use service of the products (Çetinkaya et al., 2017). Green consumers are defined as consumers who are sensitive about environmental issues (Soonthonsmai, 2007).

Nowadays, consumers are demanding more information about the social and ecological effects of the products that they are purchasing, and prefer environmentally friendly products (Renner, 2002). The number of green consumers is increasing day by day and the importance of understanding the reasons of green purchasing behavior and analyzing the antecedents that are effective on the green purchasing behavior are gaining importance. Understanding the factors effecting green purchasing behavior can help companies to produce products which will satisfy the green consumers.

In the literature, various factors affecting green purchasing behavior are examined. In this study, environmental knowledge, social influence, environmental attitudes, environmental concern, perceived seriousness of environmental problems, perceived environmental responsibility, perceived consumer effectiveness and concern for self-image are analyzed as antecedents of the green purchasing behavior and for understanding the green purchasing behavior of consumers in emerging markets, the differences between antecedents of the green purchasing behavior and green purchasing behavior of Turkish and Persian consumers are examined.

2. THEORETICAL FRAMEWORK

2.1. Green Purchasing Behavior

In parallel with the increase in environmental problems, consumers realized that they can have direct effect on environmental problems and it makes them to be careful in order to protect the environment (Zinkhan and Carlson, 1995). Consumers who are conscious about

protecting the environmental issues started to buy eco-friendly products that do not pollute the environment and support environmental projects (Y1lmaz and Arslan, 2011: 2).

The numbers of studies in the literature on this field are increased as consumers prefer to buy environmentally friendly products. For example, Straughan and Roberts (1999) found that green buying behavior is affected by demographic characteristics of 235 university students in the United States. Follows and Jobber (2000) stated that consumers may buy green products if they believe their consumption will have a significant impact on the environment. Kim (2011) studied the role of collectivism, personal values and environmental attitudes on green purchasing behavior. Hartmann and Apaolaza-Ibanez (2012) argued that positive attitude towards eco-friendly products contribute to the purchase of green products. Hüseyin and Cankul (2010) conducted a study on the green buying behavior of Turkish university students. According to the results of this study, although most of the students are worried about destroying the environment, buying and using environmental products does not reflect these concerns. In a study conducted by Sharma (2014), it is determined that there are positive relationships between social influence, environmental habits and environmental protection behavior of consumers. Onurlubaş (2019) found that social influence and environmental awareness of the consumers have an effect on green product purchasing behavior.

2.2. Antecedents of Green Purchasing Behavior

Previous researchers found that various antecedent variables explain green purchasing behavior (Tilikidou, 2007; Lee, 2008; Lee, 2009; Akehurst et al., 2012; Uddin & Khan, 2016). The success of companies in green marketing depends on analyzing the factors affecting the green purchasing behavior of consumers (Ünlüönen and Tayfun, 2003). According to Lee (2008), social influence is the most important factor which influences green purchasing behavior. In the study of Mostafa (2009), it is determined that environmental knowledge has a significant effect on consumers' green purchasing behavior. If a consumer has awareness about environment, he/she will probably prefer buying green products (Mostafa, 2009). According to Panni (2006), consumers who are more environmentally conscious buy more green products. Afsordegan et al. (2011) found the factors that have impact on the young Persian consumers' purchasing of green products are as social influence, environmental protection. Another study in East Azerbaijan of Iran conducted by Bagheri (2014) demonstrated the effect of green marketing activities on green behavior. In the study, it

is also found that some demographic features of consumers have moderating impact on the relationships between green marketing and green behavior.

Antecedents of green purchasing behavior effect on green purchasing behavior are often studied in the literature. Green purchasing behavior is examined by demographic variables, psychological factors, environmental and social values (Gilg et al., 2005: 482). To analyze consumers' green purchasing behavior, psychographic variables are found more important than demographic variables (Oliver, Volschenk and Smit, 2011). Mostafa (2009) claims that environmental attitude, concern, knowledge, altruism and skepticism are the major psychological factors that influence the green purchasing behavior of consumers. Studies like Lee (2008), Chan and Lau (2000) and D'Souza et al. (2006) searched the factors affecting green purchasing behavior. Lee (2008) used seven antecedent factors as environmental attitudes, environmental concern, perceived seriousness of environmental problems, perceived environmental responsibility, perceived effectiveness of environmental behavior and concern for self-image in environmental protection in his study of green purchasing behavior on young consumers in Hong Kong.

In this study, environmental knowledge, social influence, environmental attitudes, environmental concern, perceived seriousness of environmental problems, perceived environmental responsibility, perceived consumer effectiveness and concern for self-image are examined as psychological factors that influence green purchasing behavior.

2.2.1. Environmental Knowledge

Environmental knowledge is related to the solutions of environmental problems (Erten, 2004). There are different views about the relationship between environmental knowledge and purchase behavior. In the literature, some studies of environmental knowledge informed that it has low effect on behavior (Geller, 1981; Maloney and Ward, 1973; Muller and Taylor, 1991) while others report that a consumer's environmental behavior depends on his/her environmental knowledge, affect and intention (Chan and Yam, 1995). Consumers can make green purchasing when they have enough information about environmental issues (Prakash, 2002). Lai (2000) found that citizens in Hong Kong have environmental knowledge and therefore they are conscious about environmental issues. In a study conducted by Zainudin et al. (2013), it is found that environmental knowledge is an important indicator of consumers' green buying behavior and their green consumption.

2.2.2. Social Influence

In general, consumption is strongly influenced by relational and inspiring reference groups (Hoyer and MacInnis, 2004). In a study conducted by Sharma (2014), it is determined that there is a positive relationship between social influence and environmental habits of consumers. Lascu and Zinkhan (1999) showed that the choice of a teenager usually coincides with the opinions of group of peers in the buying process. Khare et al. (2013) concluded that social influence and group prestige have a meaningful effect on the green purchasing behavior of 501 Indian consumers in six different cities of India. The study of Onurlubaş (2019) acknowledged that social influence has a moderately significant impact on green buying behavior.

2.2.3. Environmental Attitude

Environmental attitude is a concept that is related to the behavior that individuals choose against a situation (Gezer et al., 2006). In a study on Egyptian consumers, it is determined that the consumer's attitude towards green purchasing can directly affect the actual green buying behavior (Mostafa, 2007). According to Kim and Fortner (2006), one of the most important factors on environmental issues is environmental attitude. Özbay (2010) stated that activities have positive effects on students' academic success and environmental attitude.

2.2.4. Environmental Concern

Environmental concern refers to an attitude towards environmental issues (Schultz & Zelezny, 1999). Tanrikulu (2015) found that environmental anxiety is one of the factors affecting the green purchasing behavior of consumers over 20 years of age. In the literature, it is found that consumers having environmental concern exhibit more sensitive behavior to the environment (Roberts, 1996; Lee 2008; Mostafa, 2007). The study of Kement (2018) showed that environmental concern and perceived ethical commitment have a positive impact on intention to go to green hotels. Also, it is found that an environmental concern of hotel consumers positively affects the perceived ethical mandatory.

2.2.5. Perceived Seriousness of Environmental Problems

Another important antecedent of green purchasing behavior is called perceived seriousness of environmental problems. In today's world where the effects of globalization are felt strongly in all sectors, environmental problems are the most important problems facing humanity (Özdemir, 2003). According to Ghimire and Mohai (2005), individuals are more affected by perceived seriousness of environmental problems than the real severity of those problems. Asian consumers consider environmental problems as bigger than consumers in Western countries (Lee, 2009).

2.2.6. Perceived Environmental Responsibility

Environmental responsibility is defined as a person's way of living (Fraj and Martinez, 2006). Environmentally responsible consumers are those who are ready to be responsible for a better sustainable future. Straughan and Roberts (1999) defined consumers that have environmental responsibility as typical, young, middle-income, educated and urban women. On the contrary, Samdahl and Robertson (1989) found no relationship between environmental responsibility and gender.

2.2.7. Perceived Consumer Effectiveness

Kinnear et al. (1974) defined perceived consumer effectiveness as measuring the individual's belief in the results of their actions (Majlath, 2010). Perceived consumer effectiveness is defined as the individual being aware of the steps he/she should take and not to make an environmental difference and position himself/herself at the center of the problems (Roberts, 1996). Many different researchers carried out studies on the subject from the past to the present and suggested that perceived consumer effectiveness is the determinant of environmental concern (Straughan and Roberts, 1999; Yahya et al., 2013; Lee et al., 2017). The study conducted by Saritas (2018) found that increase in green purchasing behavior positively affects perceived consumer effectiveness.

2.2.8. Concern for Self-Image

Concern for self-image can be explained as the attitudes and behaviors of consumers who are interested in their personal image about environmental problems. Concern for selfimage is found as the antecedent of green purchasing intention which affects green buying and green purchasing behavior of adolescents (Cheah, 2009; Lee, 2008). Baker and Ozaki (2008) determined that green purchasing behavior is affected by the environmental selfimage.

3. METHODOLOGY

Researchers and human beings do have more attention to environment, environmental issues and especially to the environmental problems in today's world. The negative outcomes of environmental problems are perceived more severe than the recent years. For minimizing these severe effects and defeating the environmental problems, all green consumers are making efforts. For protecting the environment and minimizing the harmful effects of pollution, consumers realized that their green purchasing have ability to contribute environment positively thus consumers tend to buy green products. As a result of the changes in consumers' buying behavior, companies have to adopt the green products and services offered to consumers. Companies start to produce environment friendly products and apply green marketing strategies. As a conclusion of these efforts, the concept of "green marketing" occurs.

The purpose of this study is to determine the differences between the antecedents of green purchasing behavior and green purchasing behavior of Turkish and Persian consumers. A descriptive model is used in this research. According to this descriptive model as shown in Figure 1, it is aimed to specify the differences in antecedents and green purchasing behavior of Turkish and Persian consumers.



Figure 1. Research Model

According to the model, hypotheses are developed as follows:

Hypothesis 1: There is a significant difference between the antecedents of green purchasing behavior of Turkish and Persian consumers.

Hypothesis 1a: There is a significant difference between environmental knowledge of Turkish and Persian consumers.

Hypothesis 1b: There is a significant difference between social influence of Turkish and Persian consumers.

Hypothesis 1c: There is a significant difference between environmental attitudes of Turkish and Persian consumers.

Hypothesis 1d: There is a significant difference between environmental concern of Turkish and Persian consumers.

Hypothesis 1e: There is a significant difference between perceived seriousness of environmental problems of Turkish and Persian consumers.

Hypothesis 1f: There is a significant difference between perceived environmental responsibility of Turkish and Persian consumers.

Hypothesis 1g: There is a significant difference between perceived consumer effectiveness of Turkish and Persian consumers.

Hypothesis 1h: There is a significant difference between concern for self-image of Turkish and Persian consumers.

Hypothesis 2: There is a significant difference between green purchasing behavior of Turkish and Persian consumers.

3.1. Scope of the Study

Turkey, having 82 million people living in, is a rapidly developing country. According to the IMF's world economic outlook database, Turkish economy is the 19th largest economy in the world (Silver, 2019). Turkey has also a geopolitical importance because of its strategic location between Asia and Europe. On the other hand, Iran, having rich oil and natural reserves, has also geopolitical importance in the Middle East. In addition, Turkey and Iran are two neighboring countries with a common cultural heritage, known as the Turkish-Persian tradition, which was a prominent characteristic of the Ghaznavid, Seljuk, Ottoman dynasties, Timurid, Kara Koyunlu, Ak Koyunlu and Safavid empires (Hazır, 2015; Wikipedia, 2020).

Due to geographical proximity, linguistic and ethnic relations, (e.g. Azerbaijanis are the second largest ethnicity in Iran who speak a Turkic language) Turkey and Iran affected each other culturally and economically throughout their history. At the same time Iran is the shortest route for Turkey in order to open to Central Asian markets. Moreover Turkey has an important role for Iran as it is the opening gate to the Balkans and European market. That's why Turkey is an important neighbor for Iran and on the contrary (Gurcemal, 2016; 17). Because of all these reasons, Turkish and Persian consumers are selected as the population of the study.

In the study, convenience sampling is used and the data is collected from 199 Turkish and 185 Persian consumers totally 384 consumers in January 2015. The research conducted via questionnaire in different districts of Istanbul and Tabriz and it is assumed that each of these districts reflects the different demographic characteristics.

Environmental knowledge scale is adopted from Lee (2011), Mohd Suki (2013), Mostafa (2006 and 2007); social influence scale is adopted from Lee (2008 and 2011), Mei et al. (2012), Sinnappan and Rahman (2011); environmental attitudes scale is adopted from Kaiser et al. (1999), Kotchen and Reiling (2000), Lee (2008), Mostafa (2007); environmental concern scale is adopted from Lee (2008), Mostafa (2007), Straughan and Roberts (1999); perceived seriousness of environmental problems is adopted from Garcia-Mira et al. (2005), Lee (2008), Moser and Uzzel (2003); perceived environmental responsibility scale is adopted from Lai (2000), Lee (2008), Manzo and Weinstein (1987); perceived consumer effectiveness scale is adopted from Lee (2008), Kim and Choi (2005), Straughan and Roberts (1999); concern for self-image scale is adopted from Cheah (2009), and Lee (2008); Green purchasing behavior is adopted from Fraj and Martine (2006), Leonidou et al. (2010), Lee (2008 and 2011) and Kim (2011). In the study, five point Likert scale which ranged from 1 (never disagree) to 5 (strongly agree) is used.

3.2. Demographic Characteristics of the Sample

In the study, 51.8% (199) of the participants are Turkish and the 48.2% (185) of the participants are Persian. The demographic characteristics of the sample are shown in Table 1.

	T- 111-	1 1	0	Tongumong Total			
	Turkish C F	Consumers %	Persian F	Consumers %	TotalF%		
Gender	Г	%	Г	%	Г	%	
Female	122	61,30	72	38,90	194	50,50	
Male	77	38,70	113	61,10	190	49,50	
Total	199	100,0	185	100,0	384	100,0	
Age							
18-25	55	27,60 20,60	28 54	15,10	83	21,60	
26-33	41			29,20	95	24,70	
34-41	51	25,60	51	27,60	102	26,60	
42-49	31	15,60	42	22,70	73	19,00	
50-57	20	10,10	9	4,90	29	7,60	
Over 58	1	0,50	1	0,50	2	0,50	
Total	199	100,0	185	100,0	384	100,0	
Marital Status							
Single	99	49,70	61	33,00	160	41,70	
Married	100	50,30	124	67,00	224	58,30	
Total	199	100,0	185	100,0	384	100,0	
Income							
Under 500 TL	28	14,07	29	15,70	57	14,84	
501-1000 TL	30	15,08	30	16,20	60	15,63	
1001-1500 TL	32	16,08	43	23,20	75	19,53	
1501-2000 TL	14	7,03	37	20,00	51	13,28	
2001-2500 TL	20	10,05	31	16,80	51	13,28	
2501-3000 TL	20	10,05	12	6,50	32	8,33	
Over 3001 TL	55	27,64	3	1,60	58	15,11	
Total	199	100,00	185	100,0	384	100,00	
Education							
Primary	15	7,54	1	0,54	16	4,20	
Secondary	11	5,53	3	1,62	14	3,60	
High school	31	15,58	27	14,6	58	15,10	
Associate	13	6,53	35	18,92	48	12,50	
Bachelor's	90	45,22	83	44,87	173	45,10	
Post Graduate	28	14,07	28	15,13	56	14,60	
Doctorate	11	5,53	8	4,32	19	4,90	
Total	199	100,00	185	100,00	384	100,0	
Non-governmental Organization							
Membership Yes	18	9,00	17	9,20	35	9,10	
No		9,00 91,00		9,20 90,80	33 349	9,10	
	181		168				
Total	199	100,0	185	100,0	384	100,0	

Table 1. Demographic	Characteristics	of the Sample
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According to the demographic characteristics of the sample, 50.5% (194) of the consumers participated to the research are female and 49.5% (190) of them are male. 26.6% (102) of the consumers are between the age of 34 and 41; 24.7% (95) of consumers are between 26 and 33, and 21.6% (83) of the consumers are between 18 and 25 years old. The number of the married participants is 224 (58.3%) whereas the number of the single participants is 160 (41.7%). According to the findings, most of the participants have between 1001 and 1500 TL monthly income and have a bachelor's degree. Only 9.1% (35) of the participants are members of non-governmental organizations.

4. FINDINGS

4.1. Validity and Reliability of Scales

Before analyzing the hypotheses, validity and reliability of scales are assessed. In order to determine the validity of scales, factor analysis is used and for determing the reliability of scales Croncbach's Alpha is used as shown in Table 2.

Table 2. The Validity and Reliability of Scales

Environmental Knowledge I know which product and packaging to choose to reduce the amount of waste.							
I know which product and packaging to choose to reduce the amount of waste.							
	.750						
I know the symbols available on the product packaging.	.731 .714						
I'm very helpful with environmental issues. It's time to read up-to-date information about environmentally friendly products.							
I think I buy environmentally friendly products and packaging.	.711 .672						
At least five community action on the right of life in daily life.	.609						
KMO: .815 Variances Explained: %48.903 Cronbach's Alpha: .7	37						
Social Influence	0.62						
Learn a lot from my friends about eco-friendly products.	.863 .821						
I usually buy environmentally friendly products with my friends.	.766						
I usually share information about environmentally friendly products with my friends.	.732						
KMO: .750 Variances Explained: %63.531 Cronbach's Alpha: .80)7						
Environmental Attitude							
I think the protection and support of the environment is meaningless.	.850						
The issues concerning the protection of the environment do not concern me. I think that environmental protection activities should be increased in my country.	.776						
It is very important to raise the environmental awareness of the people in my country.	.763						
It would be unwise to spend money on promotional activities related to the protection of the country in the country.	.639						
I have a positive attitude towards green products.	.631						
KMO: .803 Variances Explained: %55.184 Cronbach's Alpha: .8	14						
Environmental Concern							
I get angry when I think about the harm your pollution has caused to the neighborhood.	.773						
In my country, the ways to increase the environmental quality of life are often called out. It frightens me to think that many foods are contaminated with pesticides.	.678 .666						
I am sensitive to issues related to the protection of the country in my country.	.616						
I am concerned about the environmental problems of the country.	.611						
KMO: .722 Variances Explained: %45.084 Cronbach's Alpha: .60							
Perceived Seriousness of Environmental Problems							
I think that environmental problems in our country threaten our health.	.867						
I think that environmental problems should be considered in my country.	.818						
I think that the environment has adversely affected the reputation of environmental problems.							
Environmental problems are one of the most important problems of the society.	.765						
	.749						
I think the environmental problems of our country are getting worse day by day.	.729						
KMO: .834Variances Explained: %61.960Cronbach's Alpha: .84	13						
Perceived Environmental Responsibility							
Protection of the environment begins with me.	.739						
I am ready to take responsibility for environmental protection projects in my country.	.704						
Everyone is individually responsible for the protection of the environment in daily life.	.631						
I feel responsible for the environmental problems that arise today.	.590						
I have undertaken responsibility for conservation projects in the past.	.580						
KMO: .674Variances Explained: %42.474Cronbach's Alpha: .63	50						
Perceived Consumer Effectiveness							
I think that my environmentalist attitude will also affect my family and friends.	.812						
In daily life, I think that even a small step I will take every day to protect the environment will create positive effects on the environment.	.787						
I think that natural resource problems can be solved by saving water and energy.	.727						
I think I will protect the environment by buying environmentally friendly products.	.690						
I do not think that what I do will be a sign that a person will have no impact on environmental problems and natural resources.	.471						
KMO: .781 Variances Explained: %50.094 Cronbach's Alpha: .7	14						
*							
Concern for Self-image							
Concern for Self-image My support for environmentalism increases my social attractiveness.	.840						
Concern for Self-image My support for environmentalism increases my social attractiveness. Supporting environmental protection projects makes me special.	.840 .845						
Concern for Self-image My support for environmentalism increases my social attractiveness.	.845 .616						

ANALYZING GREEN PURCHASING BEHAVIOR OF TURKISH AND PERSIAN CONSUMERS

Cleaning an environmental safety certificate or an organic certificate while purchasing a product.					
I make a special effort to buy recycled packaging products.					
I prefer eco-friendly products that do not harm the environment.					
I am willing to pay more for the purchase of eco-friendly products.					
When you buy a product, look at its contents to see if it contains harmful substances to the environment.					
If I have to choose between two products of the same quality, I choose the less harmful one around and collecting.					
KMO: .845	Variances Explained: %52.970	Cronbach's Alpha: .818			

The reliability of scales is greater than 0.60; so that all of the scales used in this research are accepted as reliable (Özdamar, 1997) and all scales validity scores are higher than 0.40 which is acceptable level (Kalaycı, 2008).

4.2. Hypotheses Testing

In order to find out differences between the antecedents of green buying behavior and green purchasing behavior of Turkish and Persian consumers, t test is conducted.

Table 3. Analyzing Differences between the Antecedents of Green Purchasing Behavior and

	Levene ⁹ F Stat		t-test					
	F	Sig.	Т	df	Sig. (2-	Average	Standard Error	
					tailed)	Difference	Difference	
EK	,878	,349	-3,102	382	,002*	-,21493	,06928	
SI	,067	,796	-2,069	382	,039*	-,16471	,07961	
EA	1,620	,204	-1,114	382	,266	-,08150	,07316	
EC	,318	,573	2,925	382	,004*	,17751	,06070	
PSEP	7,612	,006	-2,607	368,101	,010*	-,18813	,07216	
PER	3,242	,073	-,947	382	,344	-,05866	,06191	
PCE	,203	,653	-,266	382	,791	-,01704	,06414	
CSI	,012	,912	-4,383	382	,000*	-,35821	,08173	
GPB	1,643	,201	-2,239	382	,026*	-,15717	,07018	

Green Purchasing Behavior of Turkish and Persian Consumers

EK=Environmental Knowledge SI=Social influence; EA=Environmental Attitudes; EC=Environmental concern; PSEP=Perceived Seriousness of Environmental Problems; PER=Perceived Environmental Responsibility; PCE=Perceived Consumer Effectiveness; CSI=Concern for Self-Image; GPB=Green Purchasing Behavior

Based on the results of t-test, there is a significant difference between the antecedents of green purchasing behavior such as environmental knowledge, social influence, environmental concern, perceived seriousness of environmental problems and concern for self-image of Turkish and Persian consumers. In addition, green purchasing behavior of Turkish and Persian consumers also differs. Thus, H_{1a}, H_{1b}, H_{1d}, H_{1e}, H_{1h}, and H₂ are supported whereas H_{1c}, H_{1f} and H_{1g} are not supported.

		Turkish	Consumer	8		Persian Consumers			
	Ν	Mean	df	SE	N	Mean	Df	SE	
EK	199	3,3878	,69790	,04947	185	3,6027	,65660	,04827	
SI	199	3,0515	,77617	,05502	185	3,2162	,78315	,05758	
EA	199	4,1177	,73665	,05222	185	4,1992	,69382	,05101	
EC	199	3,9757	,61714	,04375	185	3,7982	,56876	,04182	
PSEP	199	4,1146	,79857	,05661	185	4,3027	,60867	,04475	
PER	199	3,6918	,58693	,04161	185	3,7505	,62630	,04605	
PCE	199	3,9538	,64281	,04557	185	3,9708	,61167	,04497	
CSI	199	2,9715	,79686	,05649	185	3,3297	,80382	,05910	
GPB	199	3,5888	,71122	,05042	185	3,7459	,66031	,04855	

Tablo 4. Comparisons Between Antecedents of Green Purchasing Behavior and GreenPurchasing Behavior of Turkish and Persian Consumers

EK=Environmental Knowledge SI=Social influence; EA=Environmental Attitudes; EC=Environmental concern; PSEP=Perceived Seriousness of Environmental Problems; PER=Perceived Environmental Responsibility; PCE=Perceived Consumer Effectiveness; CSI=Concern for Self-Image; GPB=Green Purchasing Behavior

According to the Table 4 for finding out differences between antecedents of green purchasing behavior and green purchasing behavior of Turkish and Persian consumers, t test is conducted. To the results, the environmental knowledge of Persian consumers (μ =3.6027) is higher than Turkish consumers (μ =3.3878). Turkish consumers' social influence is (μ =3.0515) lower than the Persian consumers' (μ =3.2162). Social influence of Persian consumers is higher than Turkish consumers. Turkish consumers' environmental concern is (μ =3.9757) higher than the Persian consumers' (μ =3.7982). Turkish consumers' perceptions about seriousness of environmental problems (μ =4.1146) are less than the Persian consumers' (μ =4.3027). Turkish consumers' concern for self-image (μ =2.9715) is less than Persian consumers' concern for self-image (μ =3.3297). The Persian consumers' green purchasing (μ =3.7459) is greater than the Turkish consumers' green purchasing (μ =3.5888).

5. CONCLUSION

The concerns of consumers about future are in parallel with the increase of environmental problems and its reflections on the consumers' buying behavior have led the companies to apply environmentalist policies and strategies. In this context, identifying green purchasing behavior of consumers and finding their antecedents of green buying behavior has become an important issue for marketing.

In this study, environmental knowledge, social influence, environmental attitude, environmental concern, perceived seriousness of environmental problems, perceived environmental responsibility, perceived consumer effectiveness and concern for self-image are examined as antecedents of green purchasing behavior. This study is a detailed analysis on the differences between both antecedents of green purchasing behavior and green purchasing behavior of Turkish and Persian consumers. The two emerging countries in the Middle East are Turkey and Iran having historical and cultural ties, and neighbor relations are examined in the study. Both countries are close to each other in terms of their population, human resources and economic similarities. In addition, both Turkey and Iran have collectivistic culture. Iran and Turkey have strong cultural rules thus traditions are important for them (Hofstede Center 2017).

In collectivistic cultures, individuals highlight conformity for group harmony (Kim and Drolet, 2003) and refrain from expressing their distinctiveness (Xu et al., 2014). On the contrary, individualistic cultures put higher values on individual rather than group interests, expecting individuals to show themselves freely (Chan and Lau, 2002).

Even though Turkish and Persian community are known as collectivistic, Persian community is found to be more collectivistic than Turkish community which means that consumers care more about what others think than what they think themselves. The social pleasure in Iran can be the cause of this situation.

According to the results, significant differences are found between five antecedents of green purchasing behavior such as environmental knowledge, social influence, environmental concern, perceived seriousness of environmental problems and concern for self-image of Turkish and Persian consumers. In addition, green purchasing behavior of Turkish and Persian consumers also differs from each other.

Environmental knowledge, social influence, perceived seriousness of environmental problems, concern for self-image and green purchasing of Persian consumers are higher than Turkish consumers. Turkish consumers' environmental concern is higher than the Persian consumers'. Thus, differences are found between two consumer groups' green purchasing behavior. Based on the results, it can be concluded that Persian consumers' green purchasing behavior is more affected by the social pressure.

This study examined green purchasing behavior of consumers from different cultures in order to explore differences between them. As the consumers' cultures and lifestyles differs, their buying behavior also varies. Consumers with dissimilar cultures could be different in terms of green purchasing behavior (Chan and lau 2002). Marketers try to understand the consumer behavior and their antecedents in order to set strategies. Thus, this study's findings can make both contributions to the literature of green marketing and it can also help practitioners in their strategic decisions especially for importing and exporting in global area.

6. THEORETICAL AND MANAGERIAL CONTRIBUTIONS

This study has investigated the Turkish and Persian consumers' antecedents of green purchasing behavior and green purchasing behavior comparatively. Thus, it is hoped that it will have important theoretical contributions to the literature for analyzing of green purchasing behavior of consumers in emerging markets in detailed scope.

Nowadays environmental issues are important for marketers in the field. The results of this research provide important issues for companies. The companies can gain competitive advantage by taking these hints into consideration. For this reason, studying the antecedents of consumer's green purchasing behavior will be helpful for the international marketers especially operating in emerging markets such as Turkish and Persian consumers. All marketing strategies can also be shaped according to the preferences of consumers in the green marketing.

7. LIMITATIONS AND SUGGESTIONS FOR FUTURE RESEARCH

As a suggestion for future studies apart from the antecedents of green purchasing behavior examined in this study, other factors affecting the green purchasing behavior can be included. In order to see the changes in consumers' green purchasing behavior of Turkish and Persian consumers, this study can also be repeated in the future. For future studies, it would be beneficial to analyze the different consumer groups' green purchasing behavior in different emerging markets. In addition, different methods such as observation can be used in order to assess the green purchasing behavior of consumers in the future studies.

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